

Welcome to your holiday flat in „Logierhaus Stadt Lyon“



Holiday Flat „Au Ciel“
Lahnstraße 13
56130 Bad Ems

Christoph Hein
Pfarrer-Kraus-Straße 2
56077 Koblenz

Your contact person on site:

Mr. Christoph Hein

Phone ++49-(0)261-63781 (on weekdays from 8 am to 5 pm)
Mobile: ++49-(0)151-23314022



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www.hein-servicedapartments.com

We are glad to welcome you in our house and wish you a restful and pleasant stay.

With this info folder we want to inform you about the flat equipment and the possibilities in Bad Ems and surrounding.

Your suggestions and comments concerning our flat and this info folder are really welcome and will be taken up.

To make your stay as pleasant as possible we beg you to contact us in case of any problems or wishes – we would be pleased to help you.

Yours

Christoph Hein

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Requests to the guest

We attach particular value on an orderly condition of our flats and therefore beg you to treat all furnishings as if it was your property.

If something should break please inform us accordingly so that we may care for replacement in time for the next guests.

Resources such as water and energy are valuable. Therefore, please handle them consciously.

Our holiday home is a **non-smoking-house!** Please respect this and smoke outside. Ashtrays are at your disposal in all outdoor areas.

Many thanks for your understanding!



Important Information

Pharmacies:

Apotheke am Bahnhof
Bahnhofstraße 2
56130 Bad Ems
Phone: ++49-(0)2603-3960 or ++49-(0)2603-5069155

St. Martin Apotheke
Römerstraße 62
56130 Bad Ems
Phone: ++49-(0)2603-2201

Apotheke am Markt
Römerstraße 80
56130 Bad Ems
Phone: ++49-(0)2603-9317005

Sonnen-Apotheke
Koblenzer Straße 20
56130 Bad Ems
Phone: ++49-(0)2603-97920

Doctors:

GP Center Bad Ems (general medicine)
Drs. Schwab, Simons & Kollegen
Bahnhofplatz 2
56130 Bad Ems
Phone: ++49-(0)2603-3033 or ++49-(0)2603-3034

Praxis Stefan und Dr. med. Katharina Link
(general medicine + paediatrics)
Bahnhofstraße 1
56130 Bad Ems
Phone: ++49-(0)2603- 2533

Dr. med. Martin Schencking (general medicine)
Römerstraße 80
56130 Bad Ems
Phone: ++49-(0)2603-94030



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Matthias Günder (general medicine)
Römerstraße 72
56130 Bad Ems
Phone: ++49-(0)2603-2210

Dr. med. Heike Krummeck (general medicine)
Römerstraße 47
56130 Bad Ems
Phone: ++49-(0)2603-933450

Dr. Hans Serf (ENT specialist)
Bahnhofstraße 1
56130 Bad Ems
Phone: ++49-(0)2603-6111

Dr. med. Kalogreant Dittmer (ophtalmologist)
Viktoriaallee 19
56130 Bad Ems
Phone: ++49-(0)2603-4586

Dr. med. Karin Supp & Natalie Schönfeld (gynaecology)
Bahnhofstraße 1
56130 Bad Ems
Phone: ++49-(0)2603-6197

Please find further doctors in Bad Ems in the internet.

Hospital:

Paracelsus-Klinik Bad Ems
Taunusallee 7-11
56130 Bad Ems
Phone: ++49-(0)2603-6000



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Tourist-Information Stadt Bad Ems

Bahnhofstraße (opposite the main railway station)

56130 Bad Ems

Phone: ++49-(0)2603-94150

<https://www.bad-ems.info>

Town hall/association municipal administration Bad Ems-Nassau

Bleichstraße 1

56130 Bad Ems

Phone: ++49-(0)2603-7930

<http://www.vgben.de>

Shopping:

In Bad Ems you can get everything for your daily needs (Rewe, Aldi, Lidl, Netto, Rossmann, Ihr Platz, dm) in about 1,3 km within walking distance (approx. 15 minutes) in the city center. There are also some nice cafés and restaurants.

Dining:

In Bad Ems you can have good meals everywhere. Here are some tips:

Restaurant Estragon – Cucina italiana

Lahnstraße 6-7

56130 Bad Ems

Phone: ++49-(0)2603-3424

<https://www.restaurant-estragon.de>

Restaurant im Badhaus

Römerstraße 41a

56130 Bad Ems

Phone: ++49-(0)2603-9318640

<https://www.restaurant-im-badhaus.de>

Restaurant Pfeffermühle

Wipsch 9

56130 Bad Ems

Phone: ++49-(0)2603-507181

<https://www.pfeffermuehle-bad-ems.de>



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And if you would like to dine above the roofs of Bad Ems and enjoy the wonderful view of the Lahn Valley, we recommend the following restaurants:

Restaurant Concordiaturm
Concordiaturm 1
56130 Bad Ems
Phone: ++49-(0)2603-9569587
<https://www.concordiaturm.de>

Restaurant Wintersberg
Wintersberg
56130 Bad Ems
Phone: ++49-(0)2603-4282
<https://hotel-wintersberg.de>

ATM-bancomats:

ATMs (Volksbank/Sparkasse/Commerzbank/Sparda-Bank) are located in Römerstraße in the city centre. Here you will also find the branches of Sparkasse, Volksbank and Commerzbank.

Parking:

Public, free parking spaces are located on the opposite side of the river Lahn, in the Mainzer Straße (over the bridge on the left), as well as following the Mainzer Straße on a large parking area (approx. 5 minutes' walk from your accommodation). Alternatively you can park on public parking lots on the opposite side of the street.

Post office:

Deutsche Post
Römerstraße 25
56130 Bad Ems
Phone: ++49-(0)2603-55005500



Service Apartment for accompanying staff or individuals:

We offer our booking guests the additional service of a fully equipped 1-room apartment (Le Service) in the attic. The apartment has the size of 15 m² with a loggia to the river, shower room, mini kitchen and living room with sofa bed. 1 adult or 2 children can be accommodated there. The cost per night is 80.- €. Ideally suited for accompanying service personnel. There is a lockable connecting door to the luxury apartment 'Au Ciel' in the attic.

Important phone numbers:

- Fire department 112
- Police department 110
- Emergency service 112
- Poison information centre ++49-(0)228/19240

Internet access via our Free-WiFi Logierhaus:

You have to register via email or Facebook in the free WLAN and confirm the Privacy Policy of Social Waves.

Flat usage

Waste:

Please separate the waste by paper (blue), sales packaging, beverage cartons, tins, plastics, yoghurt cups (yellow), food leftovers, kitchen waste, green stuff like flowers, tea bags and coffee grounds (brown) and nonrecyclable waste (grey).

You can find the waste bins with the according colors in the rock courtyard. There is a (grey) box for glass.

In the kitchen there are two waste bins for organic and residual waste, as well as a black collection bag for plastic waste.

Departure:

On the day of your departure your flat is at your service until 11 o'clock a.m. Please arrange an appointment for this day for handover of the flat by using the following phone number:

Phone: ++49-(0)261-63781 (on weekdays from 8 am to 5 pm)

Mobile: ++49-(0)151-23314022



Before departure please consider the following small checklist:

- Put the last dishes in the dishwasher and switch it on
- Empty the refrigerator and the freezer
- Empty the safe and leave it open
- Empty the kitchen and bath waste bins
- Please leave the flat clean-swept
- Close the windows

Bathroom:

You can find the hairdryer in the bathroom in the washbasin base cabinet. Towels are provided (per guest one bath towel, one small towel, one guest towel and one bathrobe in the bedroom cupboard).

Operating instructions for the electrical devices:

The operating instructions for the electrical devices are located in the sideboard under the television set.

Roof terrace:

The operation of the jacuzzi available on the roof terrace will be explained to you on site. A short user manual is also available on the sideboard under the television set. It can be used from an outside temperature of at least +5° Celsius. The jacuzzi must not be used at lower temperatures. There are 2 spa towels in the bedroom cupboard.

You can use an electric grill on the roof terrace, which is stored on the worktop in the kitchen. After use, please return the grill to the worktop in a cooled condition.

Upholstery for the terrace chairs and neck cushions for the jacuzzi are in the box on the roof terrace. Please put them back into the box if it rains.

On the roof terrace there are various plants that regularly need water. In case of longer dry periods and depending on the length of stay, we ask our guests to take over the watering. Alternatively, you can agree that our caretaker regularly takes the elevator to the roof terrace to water the plants.

First Aid Bag:

For minor injuries you will find a bandage bag with the most important utensils in the bathroom in the washbasin base cabinet.



Television:

In the living room there is a television with cable connection and smart TV function.

Heating:

Please leave the controls on all radiators at "fully open" or "5" and regulate the temperature in the apartment via the central regulator on the wall in the kitchen. Position "4" or "the dot" correspond to about 20°C. If you want it warmer or cooler turn the central control up or down accordingly. The heating system is programmed to lower the temperature at night - if you want it even colder for sleeping, you can turn off the thermostat directly on the radiator in the bedroom.

Kitchen:

The kitchen is fully equipped. You can find the kitchen inventory in the inventory list. If you are missing something, please contact us to find a remedy. For the dishwasher we put the first dishwasher tabs in the upper cupboard left at your disposal. Please only put the dishes back into the cupboards after rinsing and drying.

Tourist tax:

The tourist tax, which is regulated by state law in Rhineland-Palatinate, is used to maintain the diverse tourist infrastructure. You pay this to your host at the beginning of the journey and he forwards it to the spa administration.

Tourist tax for each day of stay, including VAT:

	1st April – 15th October	16th October – 31st March
1st person (main traveller)	€ 1,92	€ 1,66
2nd person (accompanying person)	€ 1,66	€ 1,41

The tourist tax scale only applies to spouses and life partners and their children between the ages of 14 and 18. For minors over 14 years of age, the tourist tax rates apply for the 2nd and each additional person, even if they are travelling with only one parent. Children up to the age of 14 are exempt from the tourist tax.

Discounts:

For severely handicapped persons or for handicapped persons within the meaning of § 53 of the Twelfth Book of the Social Code with a degree of disability of at least 80, the tourist tax is reduced by 25% if they bear the costs of the stay themselves. This reduction also applies to the accompanying person if the necessity of an accompanying person is proven by an official medical certificate, a severely disabled person's



identity card or a pension notice.

The complete tourist tax statute can be found at

www.vg-badems.de

With the payment of your tourist tax you will receive your personal Kaiser-Card (tourist card) which allows you many discounts at participating establishments for the duration of your stay/validity of the tourist card.

Smoking:

Our holiday home is a non-smoking-house. Please only smoke outside.

Smoke detection system:

Our flat is equipped with a smoke detection system. You will find an escape and rescue plan next to the apartment entrance door and on all floors in the stairwell. The locations of the fire extinguishers are also marked in this plan.

Cleaning:

If you ever need it: Hand brush, shovel, cleaning rag and small bucket are located in a cupboard in the kitchen and there's a vacuum cleaner to the right of the bedroom cupboard.

Bedroom:

The beds are covered. In the bedroom cupboard you will find a neck pillow.

Keys:

You will receive a front door key upon arrival. This key is the same as the entrance door of your apartment. Please do not lock the front door when leaving the building. And please remember to return the key when you leave.

Safe:

A safe is available for storing valuables. Details on the location and operation will be obtained at check-in.

Laundry:

A washing machine and a heat pump dryer are located in the laundry room. Here you have the possibility to wash and dry your laundry. You will find an iron in the bedroom cupboard and an ironing board beside the bedroom cupboard.



Inventory

Glasses/dishes/pots etc.

Wine glasses	4
Champagne glasses	4
Water glasses	6
Beer mugs	2
Coffee cups with saucers	6
Espresso cups with saucers	4
Mugs	6
Teapot	1
Milk jug round	1
Milk jug straight	1
Sugar can	1
Sauce jug	1
Small plates	6
Soup plates	6
Square plates	6
Bowls/muesli	6
Flat bowls	1
Deep bowls	1
Big-bowl white	1
Glass bowl/baking dish	1
Glass measuring jug	1
Glass bowl	1
Saucepan	2
Pan with lid	1
Round pot with lid	2
Plastic bowl	2
Plastic bowl with lid	5
Tupper square/small/refrigerator	2



Cutlery & kitchen accessories

Knives	6
Forks	6
Spoons	6
Coffee spoons	6
Espresso spoons	6
Cake forks	6
Eggcups	3
Sharp big knives	2
Sharp little knife	2
Tomato knife	1
Bread knife	1
Spaghetti spoon	1
Ladle	1
Sauce spoon	1
Soup ladle	1
Whisk	1
Spatula	1
Wooden spoon	2
Salt shaker white	1
Pepper shaker white	1
Cake shovel	1
Meat fork	1
Lemon squeezer	1
Grater	1
Metal sieve large	1
Hair sieve	1
Cutting boards	2
Storage glass + coffee	1
Can opener	1
Corkscrew	1
Scissors small	1
Potato peeler	1
Dough scraper	1
Measuring jug	1
Bottle opener	1
Glass lid opener	1



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Useful

Ironing board	1
Shoehorn	1
Bucket	1
Dustpan	1
Hand brush	1
Puller for shower	1
Coffee machine	1
Breakfast tray	1
Bread/Rolls bag	1
Hand mixer	1
Hand blender	1
Dish towels	5
Oven cloths	2
Storage glasses sugar, four, salt	3
Storage jars with spices	5
Clothes hangers/wardrobe	10
Hairdryer	1
Nespresso machine	1
Nespresso milk frother	1
Vacuum cleaner Miele	1
Ironing station	1
Holder for kitchen roll	1
Toaster	1
Electric kettle	1
Place mats	2
Clothes hangers wardrobe	2
Pepper mills	2
Nutmeg grater	1



Leisure facilities

Bad Ems is the perfect base for an activity holiday.

In the immediate surroundings there are the best conditions for many kinds of sport and leisure activities. The tourist information at the main railway station will be happy to help you with your planning.

The **Emser Therme** is a wellness thermal bath with a large sauna landscape and fitness area. A special highlight of the Emser Therme is Germany's first river sauna. Here the panorama sauna offers a unique view of the Lahn Valley during the sauna session. The sun deck makes sunbathing on the Lahn possible.

<https://www.emser-therme.de>

Opening hours: daily from 9 am until 10 pm; on Friday and Saturday opened until midnight.

Bad Ems is a true paradise for healing springs. Thanks to geological peculiarities the resort is blessed with numerous "water treasures", which already served health in the Middle Ages. You will find the Roman source nearby the Logierhaus in the Brunnenhalle, Römerstraße 1, 56130 Bad Ems. Do something good for yourself and try the more than 40°C warm healing water! Information on **health offers** can be obtained from the spa administration in the Kursaal, Römerstraße 8, 56130 Bad Ems, Phone: ++0049-(0)2603-9730.

The casino ("**Spielbank**") and the adjoining spa Rooms building ("**Kursaal**") as well as the spa theatre ("**Kurtheater**") belong to the core of the Bad Ems spa area. Concerts, exhibitions and lectures regularly take place here. The dates can be obtained from the tourist information at the main railway station.

In and around Bad Ems, hikers will find numerous signposted paths. Fascinating views, wild and romantic valleys, bizarre rock formations and the refreshing Lahn right in the middle - here you will find hiking pleasures every step of the way. The "hiking country" Bad Ems offers a variety of paths, from easy to quite tight, sometimes relaxing directly on the river, sometimes challenging and steep uphill on the rock.

A ride on the "Kurwaldbahn" to the Bismarckhöhe with a subsequent walk down into the valley is also recommendable.

With an incline of 78 percent, the Kurwaldbahn is one of the steepest funicular railways in the world, overcoming 220 meters long and 132 meters altitude difference.



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The ascent is rewarded with a magnificent view of Bad Ems. The valley station is located at Römerstraße 18, 56130 Bad Ems.

Bad Ems lies on the Lahntal cycle path, which is 245 kilometres long and leads from the Lahn spring near Netphen in Siegerland to the estuary of the Lahn into the Rhine in Lahnstein.

You can find a bicycle rental (also e-bikes) at

Fahrradverleih Kutscher

Nieverner Straße 2

56130 Bad Ems

Phone: ++49-(0)2603-4297

Culture and museums in the cities of Bonn 60 minutes, Cologne 90 minutes, Koblenz 20 minutes, Wiesbaden 60 minutes

The Lahn Valley is ideal for relaxing day trips by car, boat, canoe or on foot. Beautiful landscapes, historic buildings and last but not least the delicious culinary specialities make your stay a relaxing experience.

Bad Ems, the charming spa town on the river Lahn, is good for you!